



# Iowa Department of Human Services

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Governor

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Lt. Governor

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Director

## INFORMATIONAL LETTER NO.1272

**DATE:** August 5, 2013

**TO:** Iowa Medicaid Health Home Providers

**RE:** Discount for National Committee for Quality Assurance (NCQA) Patient Centered Medical Home (PCMH) Submission Fees

**EFFECTIVE:** July 18, 2013

Health Home is a Medicaid program that supports qualified Medicaid providers in offering additional services for members with specific chronic conditions. The structure recognizes provider organizations that are capable of delivering personal, coordinated care activity and enhanced patient support to drive improved outcomes for individuals meeting program eligibility requirements. The department expects providers enrolled in the Medicaid Health Home program to achieve NCQA or other national or state approved accreditation for patient-centered medical home within the first year of participation.

NCQA's clinical and standards-based recognition programs are designed to encourage clinicians and practices to test their standards of quality and challenge them to demonstrate the measurable value of care they provide.

In the first year of implementing the program, the IME worked closely with NCQA and is pleased to announce that we have secured a 20 percent discount after having become a formal NCQA Recognition sponsor. Health Homes participating in the program will now be able to receive a 20 percent discount on submission fees. The discount applies to the per-clinician submission fees and not the \$80 Interactive Survey System (ISS) Tool.

A specific "discount code" has been granted to the IME for participants. Contact Sandy Swallow at [sswallo@dhs.state.ia.us](mailto:sswallo@dhs.state.ia.us) to obtain the "discount code." This code may only be used for PCMHs submitting practices garnering support from the program.

The "discount code" field for PCMH is found in the NCQA On-Site Application and can be added any time prior to submission of the application. It is found under the "Practice Site" tab, where you will click on the site name and enter the code in the "discount code" field. The code must be submitted in advance of submitting payment to NCQA. There are no reimbursements for sponsored practices and clinicians that fail to enter the code prior to submitting their Tool and final payment for processing.

For PCMH Recognition, practices that have not been approved as a "multi-site" practice for PCMH 2011 are eligible for the 20 percent discount on initial and renewal survey submissions.

Multi-Site practices of three or more independent sites are eligible for a 50 percent discount per clinician application fees and are not eligible for an additional discount through this sponsorship. Practices that have three or more sites and share the same electronic medical record (EMR) or practice registry (tracks patient and billing data the same) and can submit under the same Program Agreement are eligible for the multi-site discount. Single sites with two site locations or practice groups unable to meet the above listed criteria such as a “multi-site” practice group, are eligible to use the 20 percent sponsor discount through the support of the Iowa Medicaid Health Home program sponsorship.

For further information on the NCQA PCMH program please visit this site:  
<http://www.ncqa.org/Programs/Recognition.aspx>.

More information on the program is posted at:  
<http://www.ime.state.ia.us/Providers/HealthHome.html>.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, locally in Des Moines at 515-256-4609 or by email at  
[imeproviderservices@dhs.state.ia.us](mailto:imeproviderservices@dhs.state.ia.us).

